

# Kim Miller

## Learning Experience Designer | AI Powered Training & Instructional Design

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AI-Driven Learning Experience Designer with a record of creating and delivering 2,000+ online sessions that advanced engagement, digital fluency, and measurable learner outcomes. Blends instructional design, adaptive learning, and AI-powered strategies to build scalable programs that enhance performance, retention, and business outcomes.

### Global Logic | AI Trainer

October 2024 - September 2025

- Designed and optimized LLM training workflows that improved response accuracy and user-intent alignment.
- Collaborated cross-functionally with engineering teams to refine AI algorithms, boosting model performance and alignment with real-world inputs.
- Delivered structured, data-driven feedback that cut error rates 85% and measurably improved AI output quality.
- Supported enterprise-wide AI training initiatives, streamlining evaluation cycles and reducing development time.

### UX Designer & Copywriter | Freelance

February 2022-September 2025

- Redesigned and wrote copy using UX design for client website, driving 300% increase in registrations.
- Built content campaigns that boosted client traffic 25%.
- Designed landing pages and UX copy for 15+ cross-industry clients.
- Applied full UX design process under tight deadline to produce digital promo assets for 1,500-attendee national conference.

### Elevate K-12 | Online Teacher

April 2022-July 2024

- Delivered live online instruction to 150+ students, advancing literacy, digital fluency, and historical analysis skills.
- Trained teaching assistants on edtech tools, contributing to team ranking in top 15% for class completion rates among 200+ teachers.
- Provided real-time tech support and troubleshooting to ensure smooth virtual sessions.

### VIPKid | Online Teacher

January 2017-December 2022

- Delivered 2,000+ virtual ESL lessons for international learners, driving measurable progress and retention.
- Applied instructional design methods to adapt and differentiate lessons for diverse learner needs.
- Maintained 97% parent satisfaction rate through personalized instruction and consistent learner engagement.

### Towson University | Project Lead

May 2002 - April 2006

- Selected from 80 candidates to lead a federal teacher technology grant, training 24 staff members on digital learning tools and creating a project website to showcase outcomes and resources.

### Education

#### Towson University

MS, Instructional Technology  
2001

#### Brigham Young University

BA, History Teaching  
1998

### Career Foundry

Product Design Certification  
2024

### Skills

LXD  
Instructional Design  
UX Design  
Curriculum Design  
Adaptive Learning  
ADDIE  
LLM Training  
Prompt Engineering

### Tools

Articulate Storyline  
Rise 360  
Figma  
Canvas  
Google Workplace